

**Welcome to the FLOCONX LLC. ("FLOCONX") web site. Below you will find our Privacy Policy regarding any personal information that you may supply to us through this web site.**

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## FLOCONX UNITED STATES PRIVACY POLICY

**Effective Date: May 20, 2014; Last Updated: May 25, 2019**

It is our aim through this FLOCONX UNITED STATES PRIVACY POLICY ("Policy") to explain what information we collect about you and why we collect the information. We also want to make sure you understand how we collect and use the information. Our goal is to earn and keep your trust as you visit websites and applications about our products and brands.

This Policy describes how we treat personal information on the websites ("sites") and mobile or social media applications ("apps") where this Policy appears. This Policy does not describe our practices on sites or apps where it is not referenced.

Your use of our apps and sites indicates you agree to our collection and use of your information as set forth in this Policy.

### WHAT INFORMATION DO WE COLLECT?

**We collect contact information.** For example, we may collect your name and street address if you register on our site. We may also collect your phone number or email address.

**We collect payment information.** If you make purchases with us, we (or our business partners who process credit cards for us) may collect your billing information. This includes your credit card number.

**We collect information you submit or post.** We collect the information you post in a public space on our site. This includes comments and videos or photos. We also collect information when you contact us. This may include information about your physical activities or your nutrition preferences. If you contact us through a social media site, we may collect your social media user identifier.

**We collect demographic information and interests.** We may collect information such as your gender and age, household or lifestyle information, and your zip code.

**We collect device usage information.** We may collect information about the browser you are using, and we may look at what site you came from, or what site you visit when you leave us. We may also collect information about your operating system, ISP information and IP addresses.

**We collect location information.** Using technologies such as GPS or Wi-Fi, we may collect information about your location. If you use our mobile apps, we may also access your device's location information. We may also collect mobile device identifiers. We may collect precise location information.

**We collect job application information.** We collect information if you apply for a job with us. This information may include your education and work history, your skills and qualifications for the position. We may ask about how you learned about the position. If applicable, we may ask about your driving record and your ability to perform the position. We may also collect the last four digits of your social security number and your nationality.

**We collect information about third parties.** From time to time, we may allow you to send an email or message to a friend through one of our sites or apps. If you choose to do this, we will need that person's name and email address.

### HOW DO WE COLLECT INFORMATION?

**We collect information directly from you.** We collect information from you when you:

- **make a purchase with us**
- **register on one of our sites or apps**
- **join our loyalty programs**
- **apply for a job**
- **sign up for our email newsletters and other notifications**

- **participate in promotions such as sweepstakes or contests**
- **fill out a survey**
- **contact us through our sites and apps**
- **otherwise submit it to us**

**We collect information from you passively.** We use tracking tools like browser cookies and mobile device IDs. We do this on our websites, in emails that we send to you, and in media advertising. We collect information about usage and browser information over time. We may have third parties collect personal information this way. We also collect information about you from our mobile apps.

**Third parties may also share information about you with us.** For example, our business partners may give us information about you. We may receive information from companies who compile information about shoppers and their preferences. Social media platforms may also give us information about you, and we may get information about your interactions with our ads on third-party sites.

#### WE COMBINE INFORMATION FROM DIFFERENT SOURCES

**We combine information.** For example, we may combine information we have collected offline with information we collect online. We combine information we have collected across third-party sites, including social media sites. We combine information across devices such as computers and mobile devices. We may also combine information from third parties with information we already have.

#### HOW WE USE THE INFORMATION WE COLLECT

**We use information to help us effectively provide you products and services.** We use your information to respond to your questions or enable you to participate in our programs. This may include sweepstakes or contests. Another example is that we may use your information to process your registration with sites and apps. We may use your friends' email addresses to send them information you requested we send them. We also use your information to process orders for you. We may also contact you if you have won a prize or promotion.

**We use information to improve our products and services.** One of our goals is that you have a positive experience with our sites, apps, and products. Therefore, we may use your information to improve your experience with our sites, apps, and products. We might use your information to personalize your experience with us. We may use information you provide or that third-party partners give us to personalize your experience.

**We use information for security purposes.** We may use your information to help protect you, our sites and apps, our company, our customers, and our consumers.

**We use information for marketing purposes.** For example, we might send you information about products, offers, features, or updates. We might also use your information to serve you ads about products and offers. Those ads may appear on third party platforms which may include social media. These might be our own offers or products, or third-party offers or products we think you might find interesting. We may provide you with information through email or push notification.

**We use information to get feedback from you about how we're doing and for other transactional purposes.** We may contact you about this Policy or the Terms of Use posted to the sites or apps you are using. We may also communicate with you about a job application or your questions about our products or promotions.

**We use information as the law allows us or as we may notify you.**

#### WE SHARE INFORMATION WITH THE FLOCONX FAMILY OF COMPANIES, BRANDS AND AFFILIATED THIRD PARTIES

**We share information within the FLOCONX family of companies and brands.** This includes current and future FLOCONX subsidiaries, affiliates, and joint venture partners. This also includes current brands such as FLOCONX, FCX3; and all future brands. For a list of FLOCONX brands, visit <https://floconx.com/en/products-and-services/>. We may also share information with third parties with which we have an ownership interest or commercial relationship, such as companies whose products we distribute.

**We share information with our business partners and third-party vendors.** For example, we may share information with joint promotion partners. If you register for a joint promotion, your information may be collected by both us and the third party. This might include retailers. Your information will be used by us as described in this Policy or by promotion partners as described in their policies. We may also share information with companies who serve as our vendors or third parties who perform services on our behalf. They may help us deliver products or services to you. We may share information with companies who operate our sites and apps or who run our promotions.

**We will share information if we think we must in order to comply with the law or to protect our company.** For example, we will share information to respond to a court order or subpoena. We may share information if a government agency or investigatory body requests it. This includes United States and non-United States law enforcement or regulatory authorities. We may also share information if we are investigating potential fraud.

**We may share information with any successor to all or part of our business.** For example, if part of our business is sold we may include your information as part of that transaction.

**If there are additional reasons we may share information, we will describe those to you.**

#### YOU HAVE CERTAIN CHOICES ABOUT HOW WE USE YOUR INFORMATION

**You can opt out of email marketing.** To stop receiving promotional emails from us, follow the instructions in any promotional email message you get from us. If you opt out of getting marketing email messages, you may continue to receive non-marketing email messages from us where permitted by law.

**You can control cookies and tracking tools.** To learn how to manage how we and our vendors use cookies and other tracking tools, and to read our About Our Ads policy, please contact us at: [info@floconx.com](mailto:info@floconx.com) .

**You can control tools on your mobile devices.** For example, you can turn off the GPS locator or push notifications on your phone. To modify the push notifications you get from our app, you can alter your preferences in your profile.

#### YOUR CALIFORNIA PRIVACY RIGHTS

If you reside in California, you have the right to ask us one time per year if we have shared personal information with third parties for their direct marketing purposes. To make a request, please contact us at <https://floconx.com/en/contact/> or write to us at the address listed below. Indicate in your letter that you are a California resident making a "Shine the Light" inquiry.

#### CHILDREN'S PRIVACY

It is not our intention to collect personally identifiable information from children under age 13. If you are a parent or legal guardian and think that your child under 13 has given us information, you can contact us at <https://floconx.com/en/contact/> and we will take appropriate steps. You can also write to us at the address listed below. Please mark your inquiries "COPPA Information Request." Parents, you can learn more about how to protect children's privacy online <https://www.consumer.ftc.gov/articles/0031-protecting-your-childs-privacy-online> .

#### WE USE STANDARD SECURITY MEASURES

We use appropriate and reasonable security measures on our websites and apps. This includes taking steps to address physical and digital protection as may be required by relevant law.

#### THIS SITE OR APP IS INTENDED FOR A UNITED STATES AUDIENCE.

This site or app is intended for people who are in the United States audience. If you are outside of the United States, please visit the site please contact us at: [info@floconx.com](mailto:info@floconx.com) . If you live outside of the United States and choose to use this site or app, you understand that it is at your own risk. You also understand that your information will be sent to and stored in the United States. The United States may not afford the same level of protection as laws in your own country.

#### WE MAY LINK TO OTHER SITES OR APPS OR HAVE THIRD PARTY SERVICES AND TOOLS ON OUR PLATFORM WE DON'T CONTROL

We may link to third-party websites or platforms. Our sites and apps may also include third-party content that collects information. Third party content may include tools like cookies and tracking technologies. These third parties may use your information for their own purposes. This may include behavioral advertising and analytic purposes. We do not control these third parties or their use of these technologies, so please read their privacy policies carefully.

#### FEEL FREE TO CONTACT US IF YOU HAVE MORE QUESTIONS

If you have questions about this Policy or our data practices, please click on the "General question" box located at <https://floconx.com/en/contact/> to submit your question. You can also write to us or call at:

FLOCONX LLC  
Attn: Consumer Relations  
5850 San Felipe St # 500  
Houston TX USA  
+1-832-987-3494  
77057

#### WE MAY UPDATE THIS POLICY

From time to time, we may change this Policy. When we do, we will notify you of any material changes as required by law. This will include posting an updated copy here. Please check periodically for updates.